



STARKWEATHER & SHEPLEY

INSURANCE BROKERAGE INC.

PROTECT YOUR FAMILY'S ASSETS DURING THIS WINTER SEASON!

☐ INSTALL A WATER SHUT-OFF SYSTEM

If a leak is detected, a water shut-off system can automatically turn off your water supply and notify you before serious damage occurs.

☐ ADD BACKUP POWER TO YOUR SUMP PUMP

Sump pumps are beneficial for homes located in flood-prone areas and areas where rapidly melting snow can lead to flooded basements or crawlspaces. A battery or water-powered backup power source can help.

☐ ESTABLISH AN EMERGENCY PLAN

When water is flowing, every minute is crucial. Create a list of preferred vendors and emergency contacts to whom you would like to respond in the event of a loss.

☐ HIRE A TRUSTED HOUSE SITTER

A caretaker should check on your home at least once a day during mild weather and two times a day during colder months. Always perform a background check.

☐ MONITOR INTERIOR TEMPERATURE

In cold climates, maintain an inside temperature of at least 65 F.

☐ CONDUCT AN ENERGY AUDIT

An energy audit can identify hidden issues that could put plumbing at risk, including insulation gaps, air leakage, duct leakage, and moisture issues.

☐ MAINTAIN WELL CONDITIONS IN YOUR ATTIC

Ensure that your attic is properly insulated and ventilated and that pipes and their exposed surfaces are well insulated to reduce the risk of frozen and burst pipes.

☐ INSTALL SMART-HOME TECHNOLOGY

Depending on the system you select, you can control the thermostat, security and video systems, lights, appliances, and more from anywhere on your smartphone, tablet, or computer.

☐ TAKE STEPS TO PREVENT ICE DAMS IN COLD CLIMATES

Make sure your attic is properly insulated and vented; maintain a regular snow removal schedule that includes clearing your roof, especially following large storms.

WE GIVE YOU OPTIONS TO MAKE REPORTING YOUR CLAIM EASY:

- For after-hours claims emergency and immediate advice, call 1-800-446-5838.
- Contact us at info@starshep.com
- Report Auto Glass Only Claims directly to the carrier.
- Submit an online claim [HERE](#) at your convenience. We will email you confirmation that the claim was reported or contact you for more information.